Improving Adult Care Together (IMPACT) is a new £15 million UK centre that has been funded by the Economic and Social Research Council and the Health Foundation.

IMPACT will make improvements to adult social care.

IMPACT will do this by:

- Looking at what research is telling us
- Listening to people who use services and their carers
- Listening to social care staff

IMPACT will make sure what people tell us and what we find is put into practice across health and social care in the UK.

IMPACT believes that “good support isn’t just about ‘services’ – it’s about having a life.”
To make sure adult social care works well IMPACT will:

- Help support services to make sure learning from research and about what works is at the centre of their work.

- Look at what has worked in different areas and see how this can work in other parts of the UK.

- Bring lots of organisations and people together from across the UK to share what they know and help co-design IMPACT’s work.
There will be three stages of work which will help to make sure IMPACT changes the way in which adult social care works in the future.

These are:

1. Co-design
2. Set up
3. Delivery

Who will run IMPACT and who will IMPACT work with?

IMPACT will be led by Professor Jon Glasby from the University of Birmingham.

Jon will work with a team of 12 other people who work in different parts of the UK.

IMPACT will also work with lots of different organisations across the UK.
When we wrote this easy read these organisations had said they would like to work with IMPACT.

- Age UK
- Behavioural Insights Team
- Care England
- Cartrefi Cymru
- Citizens Cymru Wales
- Digital Social Care
- Dunhill Medical Trust
- Generations Working Together
- Housing Learning and Improvement Network
- Independent Health and Care Providers (NI)
- Inspire
- Learning Disability England
- National Care Association
- National Care Forum
- Northern Ireland Confederation for Health and Social Services
- Northern Ireland Council for Voluntary Action
- Office for National Statistics
- Philippa Russell OBE
- Race Equality Foundation
- RAND Europe
- Royal College of Occupational Therapists
- Sara Dunn Associates
- Stirling & Clackmannanshire City Region Deal
- UK Home Care Association
What happens next?

- IMPACT will start to work with people from the 1st of June 2021.

- IMPACT will spend the rest of 2021 talking to people and organisations across adult social care. This work will happen in England, Scotland, Wales and Northern Ireland.

- IMPACT will use questionnaires and meetings called “IMPACT Assemblies” to find out what people think.

- IMPACT will work with organisations and community groups that are led by and work with people who are seldom heard.

- IMPACT will then create a plan which will say what needs to happen next.
• The plan will look at key areas where work needs to happen.

• These key areas will be chosen by people and organisations across adult social care.

How can I find out more and get involved?

If you want to find out more about IMPACT please email: impactcentre@contacts.bham.ac.uk with your name and area you live/work.

This easy read was created by Speakup Self Advocacy for the Health Foundation. Graphics by Photosymbols. March 2021